

**Consumer Complaints Concerning Money Transmission Activities
Should Be Directed To:**

ACE Cash Express, Inc. 1231 Greenway Drive Irving, TX 75038 (888) 753-2384	MoneyGram Payment Systems, Inc. 3940 S. Teller Street Lakewood, CO 80235 (800) 666-3947	Western Union Financial Services P.O. Box 6036 Englewood, CO 80112 (800) 325-6000	Netspend Corporation P.O. Box 2136 Austin, TX 78768-2136 (866) 387-7363	CheckFree Pay Corporation (800) 676-6148
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ACE Cash Express, Inc. engages in the money transmission business itself and as an authorized delegate of MoneyGram Payment Systems, Inc., Western Union Financial Services, Inc., Netspend Corporation, and CheckFree Pay Corporation under Chapter 151 of the Texas Finance Code. If you have a complaint first contact the consumer assistance division of MoneyGram, Western Union, Netspend, CheckFree Pay, or ACE Cash Express, Inc. at the addresses and phone numbers listed above. If you still have an unresolved complaint regarding the company's money transmission or currency exchange activity, please direct your complaint to the Texas Department of Banking:

Las quejas de los consumidores acerca de las actividades de tranferencia de dinero deben dirigirse a: ACE Cash Express, Inc. participa en el negocio de transferencia de dinero por sí misma y como delegada autorizada de MoneyGram Payment Systems, Inc., Western Union Financial Services, Inc., Netspend Corporation, CheckFree Pay Corporation, acorde al Capítulo 151 del Código Financiero de Texas. Si tiene alguna queja, comuníquese primero con la división de asistencia al consumidor de MoneyGram, Western Union, Netspend, CheckFree Pay, o ACE Cash Express, Inc. a las direcciones y los números de teléfono antes mencionados. Si aún tiene una queja sin resolver acerca de la transferencia de dinero o de la actividad de cambio de moneda de la campaña, dirija su queja al Departamento Bancario de Texas:

In Person or U.S. Mail /
 En persona o por correo en USA:.....Texas Department of Banking
 2601 North Lamar Boulevard Suite 300
 Austin, Texas 78705-4294

Telephone Number / Numero de Telefono.....1-877-276-5554 (toll free) (llamada gratis)
 Fax Number / Numero de Fax.....1-512-475-1313
 E-mail Address / Correo Electronico.....**consumer.complaints@dob.texas.gov**
 Website Address / Pagina Web.....**www.dob.texas.gov**


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